

# CASE STUDY

## TEXTILE & GARMENTS



## CONNECTING MILLS TO MALLS

TCI Freight, the largest division of Group TCI, is India's foremost surface transport entity. With an extensive and strategically located branch network, with specialized fleet of vehicles and the latest technical and functional infrastructure TCI Freight offers seamless, innovative & secure transport solutions that safely deliver valuable material through road & multi-modal logistics solutions and maximizes cost efficiencies.

### PRODUCTS:



### REQUIREMENTS OF THE CUSTOMER:

- Direct and part dispatch for certain locations
- Transfer material from warehouse to Hospitals, Airports, Schools & Municipal Corporation for uniforms done as project all across India. Major dispatch Locations were Chennai, Ernakulum, Patna, Kolkata, Delhi etc.
- Storage of Part Load material
- Both of our customer products are similar in nature therefore the scope for work & its operational task are same.

TCI Freight : An Integrated, Single window seamless multimodal logistics service provider

## PROJECTS

### SARVA SHIKSHA ABHIYAAN



Dispatchment of uniforms in Primary Schools in A.P & Karnataka

### AIR INDIA UNIFORMS



Dispatchments of uniforms to all Air India Airports.  
24 tonnes – Kolkata Airport, 32 tonnes – Chennai Airport  
7.5 tonnes – Guwahati Airport, 37 tonnes - Delhi.

#### THE CHALLENGES:

- Materials collected from customer warehouse.
- Lifting of material from warehouse and delivering it to various destinations across India
- Warehousing the material for part load movement.
- Unloading the material manually at the customers end.
- Commissioning done by technical team of customers.
- During festive seasons the demand is high so more effort needed during festive season dispatchment.
- Mostly unloading done at night.
- The part load consignments are kept at warehouse & warehousing is critical.
- For job specific project human resource is a constraint.

#### OUR SOLUTIONS:

- Placing of direct vehicles (Trailers / Taurus) for movement of the material.
- For the part load material hub & spoke model was used.
- Proper unloading with advanced material handling equipment

#### THE BENEFITS:

- Branch in charge working as KAM, providing single window correspondence and solutions.
- Technically trained official for seamless execution.
- Planning of material dispatch & warehousing also.
- MIS and coordination centralized through key Branch in charge.
- Bills and payment centralized through Key Account Manager.