CASE STUDY

# **TCI Freight : Fuelling your Drive**



TCI Freight, the largest division of Group TCI, is India's foremost and Asia's leading surface transport entity. It has a strong backing in terms of its extensive and strategically located branch network and trained work force.

### About the Client:

The client is one of the world's biggest company in Power and Energy. Its products and services are dedicated to the energy sector, providing solutions to its clients by means of representing in India the interests of a number of world leaders in the energy sector. The company has drawn on the international background and management capabilities of its founders and staff to create a powerful platform for itself in the energy sector.

Growing rapidly, the company currently has 13 state offices, 4 regional offices and 13 spare parts warehouses with regional workshops in Delhi, Pune and Chennai. Its unceasing striving towards excellence has paid rich dividends to satisfied clientele, stakeholders, principals and top-notch oil companies of India in both public & private sectors.

The company a logistics provider who could provide them end to end solutions, with known capabilities & experience in servicing the energy sector. TCI Freight successfully provided solutions ranging from custom clearance from Port, warehousing of the material & distribution of the material to one of the largest petroleum company in India.

#### Requirements of the Customer:

- Custom clearance at the port without paying any demurrage
- Direct dispatch for certain locations
- Transfer material from port to warehouse and then to final destination for certain locations
- Storage of Part Load material



## **MOVING TOGETHER**

## CASE STUDY

#### Scope of Work:

- Custom Clearance at Port. (Agency + Handling Charges, Stamp duty Charges, S/Line Charges, CFS Charges, CMC Charges).
- Direct dispatch to depots.
- Warehousing the material where direct dispatch not possible.
- Less than Truck Load distribution from warehouse through hub & spoke model.
- Unloading the Material at the Customers End.

#### End to End Solution to the Customer:

- Custom Clearance Done for the Customer.
- Placed Direct Vehicles (Trailers) for movement of the material.
- Transported material to Warehouse for material without Permit. Saving any kind of demurrage / detention at Port.

- Placed vehicle at TCI SCS warehouse to clear the balance Full Truck material.
- For the Part Load Material hub & spoke model was used.
- Proper unloading with advanced material handling equipment

#### Value Additions Provided:

- Key Account Manager was deputed at TCI corporate Office, providing single window correspondence and solutions.
- MIS and coordination centralized through key account manager.
- Bills and payment centralized through key account manger.

TCI Freight coordinated internally within the various divisions of the TCI group and provided a single window seamless multimodal logistics solution.



## 'Thumbs Up' for TCI Freight

"TCI Freight has been associated with us for transportation of Fuel Dispensers to petroleum majors Pan India. Apart from the transportation TCI also manages the customs clearance, excise duties, port operations handling, ware housing requirements etc as per our requirement.

The service rendered by TCI Freight is highly commendable. We are fully satisfied with their support in logistics requirement. We are positive that TCI Freight will continue its relation with us for its future requirements also.

We wish them all the very best in their business operations".

From the Customer

